



Service Agreement Solutions

Preventive Maintenance

Scheduled maintenance to ensure optimum system performance, reliability & longevity. A worthwhile and realistic investment to ensure against the risks of uncorrected poor performance and costly downtime.

Safety Inspection

A routine inspection to ensure your system is in compliance with factory and local safety standards.

QA Inspection

A routine inspection to ensure consistent adherence to quality parameters. Satisfy your accreditation requirements.

Telephone Support

The Zeiss team of engineers are pleased to provide technical advice or assistance over the telephone.

Reliability Updates

Our team will ensure your instrument's performance and reliability is optimised with the latest in factory recommended updates.

Calibration to Factory Guidelines

Instrument calibration is performed to factory specifications & tolerances by factory trained engineers.

Repair Calls (labour & travel included) *

Coverage of Labour & Travel costs for fault diagnosis and repair.

Spare Parts

All spare parts are covered and you have preferred access in the event of spare parts shortage.

Loan Equipment

Loan Equipment is provided at no charge if available

Gold	Diamond
✓ 1 per year	✓ 1 per year
✓	✓
✓	✓
✓	✓
✓	✓
✓	✓
✓ 1 per year	✓ Unlimited
Discounted by 20%	✓
-	✓

Please contact the Zeiss Service Hotline for further information on our Service Agreements.

Australia - 1300 367 244
New Zealand - 0800 293 477